

Call for Application for Feeder Buses for Kochi Metro Rail Limited  
under Feeder License

**Sub:** Kochi Metro Rail Limited- Call for providing Buses for providing feeder services from metro Stations for a period of 6 (six) months.

**Ref:** Kochi Metro Rail Limited Feeder Policy

1. To provide its commuters seamless, sustainable, environment friendly, comfortable, safe and affordable connectivity options, KMRL calls for OEM / Aggregator/ Society/ Individual to provide E Buses, (Contract carriage) and/or CNG buses (Contract carriage) to be operated as feeder services on the following route.

- 1) Thripunithura Metro Station - Info Park Phase 1&2 (1 Bus)

Conditions

2. The applications should be submitted in the format provided in the Kochi metro feeder policy. The application is provided as attachment.
3. The bidder shall have experience in fleet operations of E-bus/CNG buses. Feeder license policy of KMRL allows only 20% of CNG vehicles for the whole fleet.
4. The bidder or any of its parent company/subsidiaries/partners/ JV partner/Consortium partner/operation partner /lessor shall not be a defaulter in respect of payment, if any due to KMRL. Such bidder (who is a defaulter itself or any of the relation as mentioned above is a defaulter) would be disqualified and its application will not be considered.
5. Only applications that are complete in all respects will be entertained.
6. The feeder license fee per bus is INR 9000 plus GST for one quarter (3 months) for E Bus and INR 12 000 plus GST for CNG Bus. This has to be paid up front.

7. Issuance of feeder license shall be on a first come- first serve basis.
8. The validity of license shall be of 6 months from the date of issue of Award. The applicant needs to pay the license fee for the total contract duration of 6 months. KMRL reserves the right to extend the license for further period, at its sole discretion and based on the satisfactory performance of the licensee.
9. If the service provider is providing E-bus/CNG bus for the operation, a performance security deposit of Rs. 50,000.00 shall be paid by the service provider within 3 days of the issue of the license.
10. KMRL shall not be providing provision for opportunity charging at any metro station location/premises.
11. The interest free security deposit shall be refunded/returned at the end of license/contract period or termination of license whichever is earlier, after deducting/adjusting any outstanding amount/ dues/penalties (as applicable) if any. However, the security deposit shall be forfeited fully if the licensee has defaulted in operations ( ie; service level for the bus has fallen below 90% of the entire license period, excluding sundays), for which the licensee shall have no rights/claims whatsoever.
12. The operator shall be operating from Monday- Saturdays of every week during the contract period. Furthermore, the feeder service provider shall not compete with KMRL e-bus operating between Kakkanad/Kakkanad Water Metro- Infopark Phase 1&2 by picking up and dropping off passengers travelling within the same sector. The feeder service operation is meant to be carried from Thripunithura Metro station to Infopark Phase1&2 (point-point service). Violation of this condition shall lead to termination of the feeder license and forfeiture of security deposit fully.
13. The operator is required to operate the e-bus/CNG bus on a fixed fare of Rs.60/- per ticket along the said route. The total number of buses operated, number of trips operated, distance operated and daily passenger count of the vehicles shall be shared within T+2 days to KMRL on regular basis.
14. The applicant/bidder needs to provide a monthly/weekly plan for regular commuters of feeder services offering special, reduced fare trip passes and submit the plan along with the application for each route. The trip pass shall be formalized with KMRL consent only. In case of contract carriage operation, the

bidder should have a provision for facilitating digital payments, ticketing and maintaining the list of passengers involved in the contract to run the service as warranted by the definition of contract carriage in Motor Vehicles Act of 1988.

15. After issue of license by KMRL, the operator shall commence operation with 7 days from the date of issue of license.

16. Limited night parking facility will be provided from 21:00 Hrs to 07:00 Hrs at select stations only for the vehicles conducting the service operations. However, night parking cannot be claimed as a right by the operator. It remains a goodwill gesture of KMRL and the permission can be withdrawn at any time. The safety of the vehicles during night parking will be the responsibility of the licensee.

17. The buses, including the exterior and interiors, should be kept in clean condition. KMRL's designated officers or inspectors shall possess the right to inspect the buses while they are in operation. Inspection reports shall be shared with the operator/licensee and it is the sole responsibility of the licensee/operator to make good the faults/defects/repairs stated in the report within 7 days of the report.

18. Penalty clause: The license shall ensure 90% service level throughout the entire duration of the contract excluding sundays.

In case of lesser number of days of operations than the stipulated 90% service level as stated above, for each vehicle, a penalty of Rs.2000/- per day shall be remitted by the bidder/licensee at the end of each month when notified by KMRL subject to a maximum of 20 days, beyond which the security deposit shall be forfeited fully without any further notice and the license shall be terminated upon the discretion of KMRL. If the buses complete at least half of the scheduled trips for the day, it shall be considered as a half day operation and the penalty shall be Rs 1000/- per day for the rest of scheduled trips not operated subject to a maximum of Rs.20,000 per bus beyond which the security deposit shall be forfeited fully and the license shall be terminated.

In case of default by the licensee/operator in providing the ridership data etc as sought at 15 above, a penalty of Rs.500 per bus per day of delay shall be charged by KMRL to a maximum of Rs. 10,000/- for each month during the contract period and further to which the contract is liable to be terminated and KMRL reserves the right to forfeit the performance security deposit fully and the licensee shall have no claims whatsoever.

19. It shall be the responsibility of the feeder license holder to obtain all mandatory licenses, permits and timings if applicable from RTO, Police and any other statutory authorities.

20. The buses provided by the license holder shall always be covered by valid insurance while in operation. (As mandated by section 146 of MV Act 1988). It also shall be the responsibility of the license holder to pay road tax and procure fitness certificate for the vehicles.

21. The license holder shall bear the cost of operations in full. KMRL shall in no way be responsible or liable for any cost or claims thereof.

22. Unhindered/unrestricted use of Kochi-1 card by commuters may be ensured by the operator/licensee at any times during the tenancy of the contract. The station premises shall not be occupied/utilized for storage/racking of any bus components/ equipment used for upkeep of its operations and maintenance. If found so or reported by the metro stations or by any authorized representative of KMRL, a penalty of Rs.2,000/- per day shall be charged (subject to a maximum of Rs.50,000/-) shall be recovered from the licensee or adjusted/deducted from the security deposit and the licensee shall have no claims whatsoever.

23. At any point during the tenancy of the contract, KMRL is at liberty to terminate the license by giving 15 days' notice in advance in writing to the licensee and the Licensee shall not have any claim for any losses incurred or whatsoever, in this regard.

24. If not otherwise mentioned herein, all the terms & conditions as stated in the feeder license policy of KMRL shall be applicable at all times during the tenancy of the contract.

Applications may be handed over in person at the reception of KMRL corporate office at 4th floor, JLN Stadium Metro Station, Kaloor, Kochi during office hours or by post in the above address. The applications can also be submitted at the following Email: [gokul.tg@kmrl.co.in](mailto:gokul.tg@kmrl.co.in). Applications sent by post should have "Application for Feeder E Bus License" written/superscribed on the

envelope and addressed to AGM (UT & Estate). Emails shall carry the subject as "Application for Feeder E Bus License"

A handwritten signature in black ink, appearing to be 'A. J.' with a stylized flourish.

Addl General Manager (UT)  
Kochi Metro Rail Limited